

**ICD-10 Readiness Survey for NCHICA
Members
Results**

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Survey Overview

Description

ICD-10 readiness survey for NCHICA members

Instructions Provided To Respondents

The purpose of this survey is to ascertain from NCHICA members their current (baseline) status of ICD-10 implementation. Once the appropriate individual(s) within your organization are identified to respond to this survey, it should take no more than 15 minutes to complete. Responses are due by May 27, 2011.

NCHICA will periodically re-survey to ascertain ICD-10 readiness. Thank you for your participation.

Respondent Metrics

Respondents: 48

First Response: 4/26/2011 11:36 AM

Last Response: 5/26/2011 03:50 PM

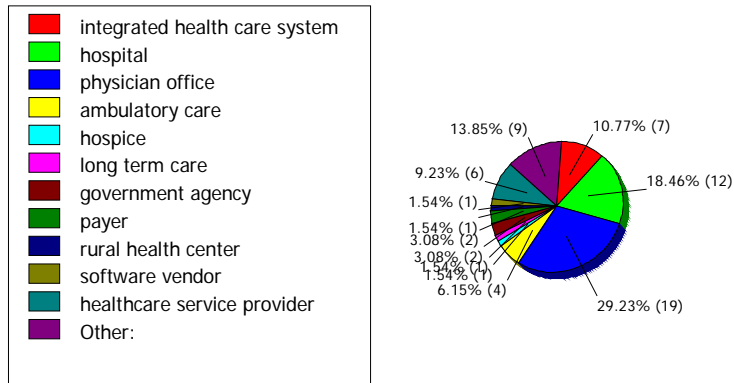
Survey Results

The following is a graphical depiction of the responses to each survey question. Additional comments provided by respondents, if any, are included after each graph.

Section - Organization Information

1. Organization Type

Mean: 5.46 Mode: 3.00 Median: 3.00 Standard Deviation: 4.38



Comments/Notes:

billing service (0000000126 Anonymous)

Community College (0000000091 Anonymous)

Community Health Center (0000000127 Anonymous)

FQHC (0000000102 Anonymous)

Home Health (0000000117 Anonymous)

Physical Therapy (0000000115 Anonymous)

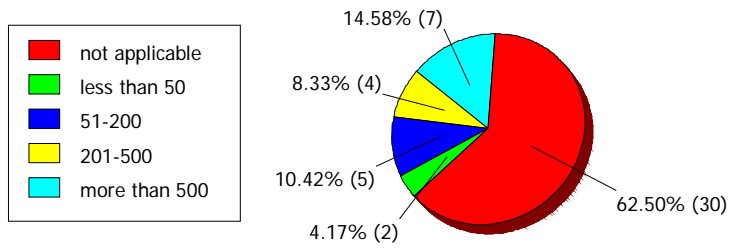
PPO and TPA (0000000110 Anonymous)

private pathology laboratory (0000000119 Anonymous)

Public Health (0000000105 Anonymous)

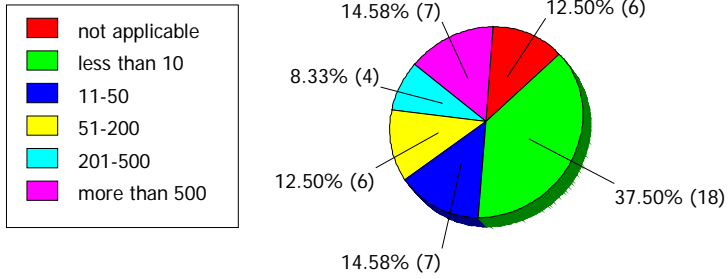
2. Number of Beds

Mean: 2.08 Mode: 1.00 Median: 1.00 Standard Deviation: 1.54



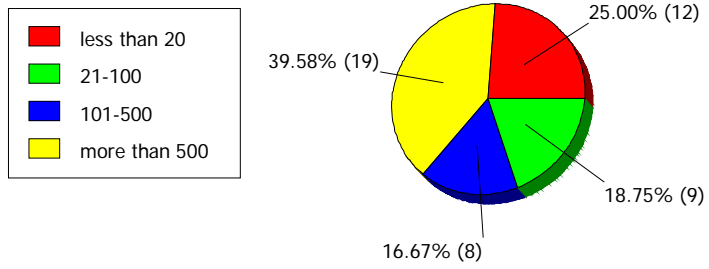
3. Number of Physicians/Health Care Providers

Mean: 3.10 Mode: 2.00 Median: 2.50 Standard Deviation: 1.62



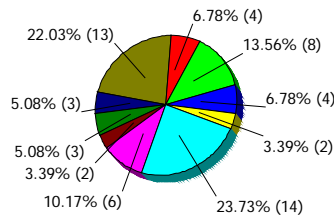
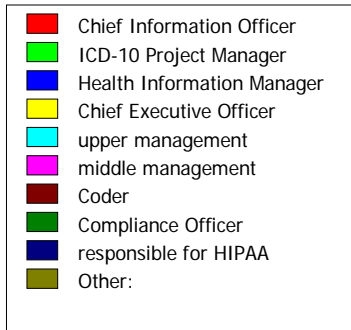
4. Number of Employees

Mean: 2.71 Mode: 4.00 Median: 3.00 Standard Deviation: 1.22



5. Title/Role/Dept of Person(s) Filling out Survey

Mean: 5.78 Mode: 5.00 Median: 5.00 Standard Deviation: 3.00



Comments/Notes:

Billing/Coding Manager (0000000118 Anonymous)

Business Services Administrator (0000000102 Anonymous)

Director Health Information Technology (0000000091 Anonymous)

Director of Decision Support Services (0000000137 Anonymous)

Director of Nursing Services (0000000098 Anonymous)

Health Information Services Director (0000000101 Anonymous)

IS Analyst (0000000117 Anonymous)

Office Manager (0000000135 Anonymous)

Office Manager (0000000115 Anonymous)

office manager (0000000114 Anonymous)

Practice Administrator (0000000119 Anonymous)

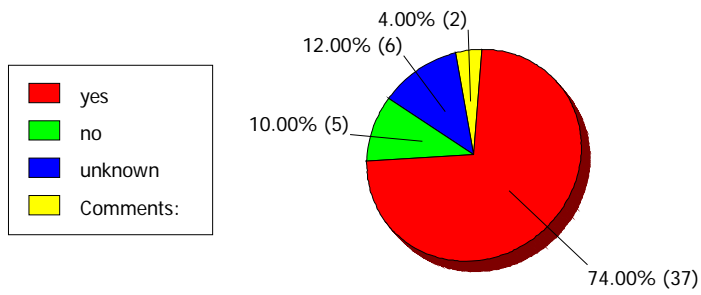
PRACTICE MANAGER (0000000122 Anonymous)

Support Specialist (0000000106 Anonymous)

Section - Questions

6. Is Executive Management within your organization aware of the impact of ICD-10 to your organization?

Mean: 1.46 Mode: 1.00 Median: 1.00 Standard Deviation: 0.85



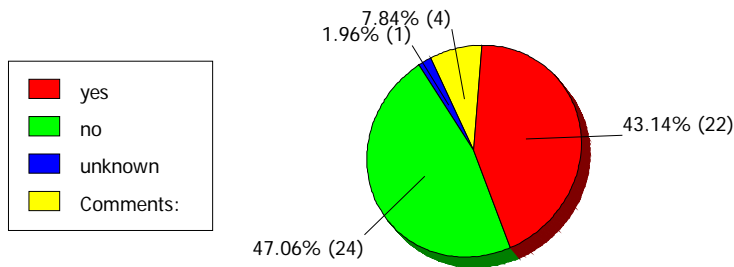
Comments/Notes:

not sure they are fully aware (0000000098 Anonymous)

Project Charter is in draft form - not yet presented to Executive Management (0000000128 Anonymous)

7. Have you formed a cross functional team or taskforce within your organization to address ICD-10 implementation?

Mean: 1.75 Mode: 2.00 Median: 2.00 Standard Deviation: 0.84



Comments/Notes:

first training scheduled in July 2011 (0000000098 Anonymous)

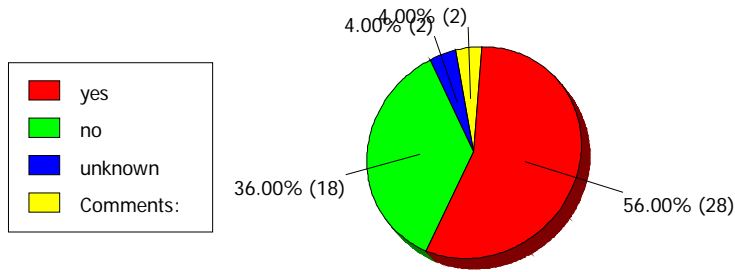
in progress (0000000130 Anonymous)

practice just purchased by other entity--not certain on this but I would expect the answer is yes (0000000135 Anonymous)

Project Plan is in draft and Implementation Team is included (0000000128 Anonymous)

8. Have you begun any planning or training within your organization to better understand the magnitude of impact/implementation? If your response is "no" or "unknown" please go to Question 14.

Mean: 1.56 Mode: 1.00 Median: 1.00 Standard Deviation: 0.75



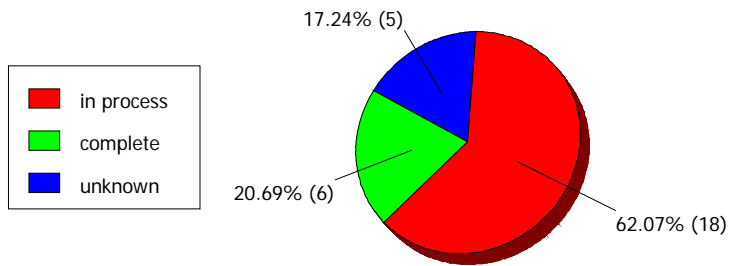
Comments/Notes:

management team (0000000116 Anonymous)

Prepping for that activity now (0000000096 Anonymous)

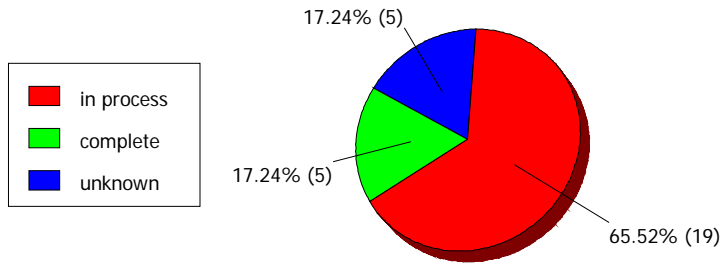
9. If you answered "yes" to Question 8, have you addressed planning to serve as a basis for your overall ICD-10 implementation plan (e.g., tasks identified, timeline developed, project plan including identified resources developed)?

Mean: 1.55 Mode: 1.00 Median: 1.00 Standard Deviation: 0.77



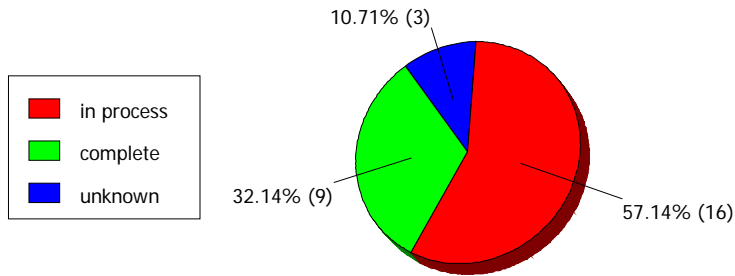
10. If you answered "yes" to Question 8, have you addressed the Impact Assessment (impact on operational processes, reporting, clinical documentation)?

Mean: 1.52 Mode: 1.00 Median: 1.00 Standard Deviation: 0.77



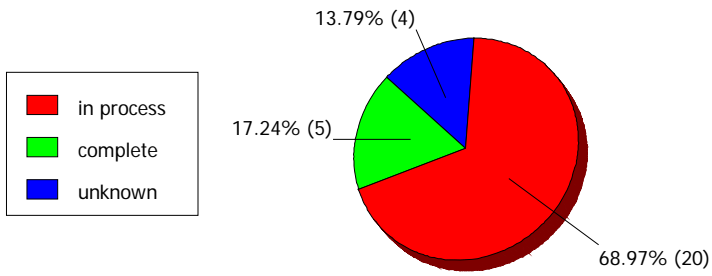
11. If you answered "yes" to Question 8, have you addressed the Systems Inventory (e.g., identify all systems/databases that use ICD-9-CM, system changes needed, vendor transition plans received)?

Mean: 1.54 Mode: 1.00 Median: 1.00 Standard Deviation: 0.68



12. If you answered "yes" to Question 8, have you addressed the Training Plan (e.g., identify individuals to be trained, level of training needed, method and timeline)?

Mean: 1.45 Mode: 1.00 Median: 1.00 Standard Deviation: 0.72



13. If you answered "yes" to Question 8, please describe any other type of planning or training you have begun.

attended training classes to understand the impact of icd10 (0000000129 Anonymous)

attending workshops and webinars only (0000000116 Anonymous)

Billing clerks and office manager have been sent to classes. (0000000099 Anonymous)

Coders have begun exploration/training with actual codes. (0000000118 Anonymous)

ICD-10 Project Manager has completed refresher course in Anatomy & Physiology; has attended several workshops related to ICD-10 implementation; will attend NCHIMA ICD-10-CM training on May 6. (0000000128 Anonymous)

none (0000000132 Anonymous)

Offering training opportunities to the physician practices in the community (0000000104 Anonymous)

Progress against plan and routine update meetings regarding both ICD-10 and 5010. (0000000095 Anonymous)

Questionnaires have been sent out to in-house as well as local providers to determine who requires the training. Assessments are ready to be sent out to responders. IT and HIM are working on a Software inventory of systems that will be impacted. (0000000103 Anonymous)

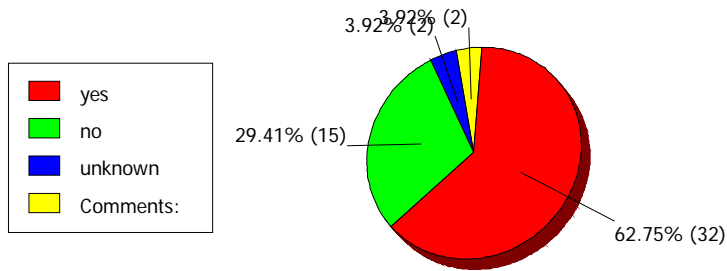
Risk Mitigation (0000000136 Anonymous)

Technical assessments, requirements analysis, budget estimates currently underway. (0000000146 Anonymous)

Website Creation for Enterprise Wide entities. Comprehensive Task Force created across entities. (0000000117 Anonymous)

14. Do you have a project manager or designated individual for ICD-10 implementation within your organization?

Mean: 1.49 Mode: 1.00 Median: 1.00 Standard Deviation: 0.75



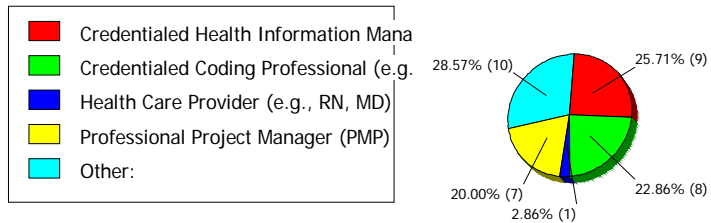
Comments/Notes:

task force vs individual (0000000134 Anonymous)

Using Task Force Team (0000000117 Anonymous)

15. If you answered yes to Question 14, what type of individual is filling this role?

Mean: 3.03 Mode: 5.00 Median: 3.00 Standard Deviation: 1.61



Comments/Notes:

Billing Manager (0000000109 Anonymous)

Compliance Officer (0000000094 Anonymous)

In-house revenue cycle project manager (0000000095 Anonymous)

Insurance and Billing Manager (0000000116 Anonymous)

Manager, IS (0000000110 Anonymous)

Network Manager (0000000092 Anonymous)

Non-credentialed coder/IT Manager (0000000119 Anonymous)

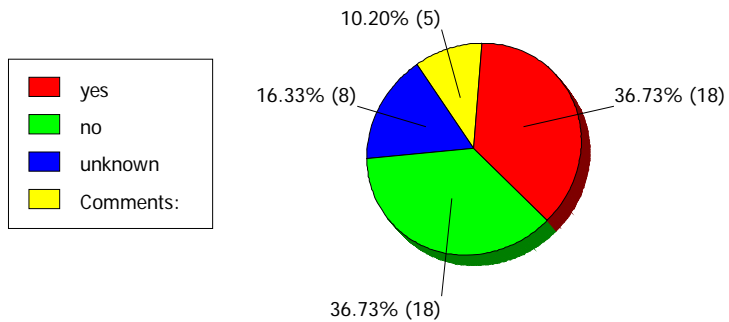
Office/Billing Manager (0000000115 Anonymous)

Practice Administrator (0000000121 Anonymous)

Practice Mgr (0000000123 Anonymous)

16. Have you considered your budget requests in 2011 as the beginning of a 2+ year migration from ICD-9 to ICD-10?

Mean: 2.00 Mode: 1.00 Median: 2.00 Standard Deviation: 0.97



Comments/Notes:

in process (0000000134 Anonymous)

In process (0000000118 Anonymous)

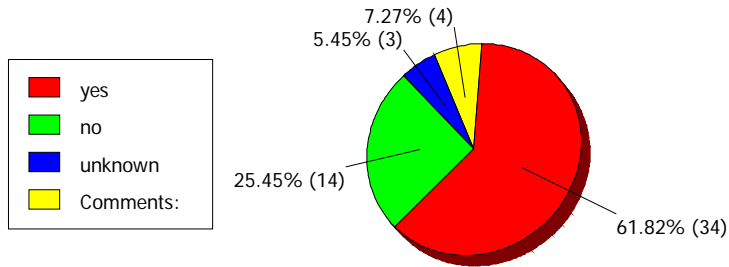
In process, budget process begins in May (0000000095 Anonymous)

No money os available in the budget (0000000099 Anonymous)

Too late for this year's budget-will need to be in Legislative Expansion Budget request next year (0000000128 Anonymous)

17. Have you included external vendors/partners in your readiness inventory?

Mean: 1.58 Mode: 1.00 Median: 1.00 Standard Deviation: 0.89



Comments/Notes:

Assessing outside consultants for their value add (0000000096 Anonymous)

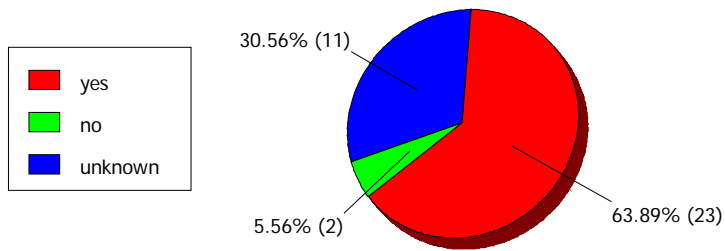
PM/EMR vendor (0000000116 Anonymous)

Practice Mgmt & IT support (0000000113 Anonymous)

This is part of the draft plan (0000000128 Anonymous)

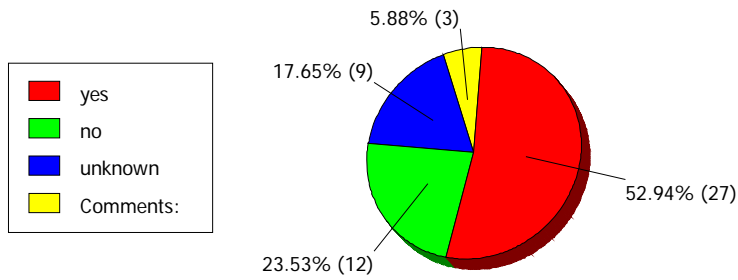
18. If you answered yes to Question 17, will your software vendors include these upgrades as part of their annual software updates?

Mean: 1.67 Mode: 1.00 Median: 1.00 Standard Deviation: 0.91



19. Will you have multiple systems that will require remediation to handle this level of mandates?

Mean: 1.76 Mode: 1.00 Median: 1.00 Standard Deviation: 0.94



Comments/Notes:

Some will, some will not (0000000136 Anonymous)

still assessing (0000000097 Anonymous)

unsure as to numbers at this time (0000000103 Anonymous)

20. If you answered yes to Question 19, approximately how many?

10-15?? (0000000146 Anonymous)

15 (0000000111 Anonymous)

2 (0000000129 Anonymous)

2 (0000000098 Anonymous)

29 (0000000133 Anonymous)

3 (0000000092 Anonymous)

3 (0000000121 Anonymous)

3 (0000000104 Anonymous)

3 (0000000106 Anonymous)

3 (0000000110 Anonymous)

4 (0000000095 Anonymous)

4 (0000000119 Anonymous)

45 (0000000112 Anonymous)

47 (0000000096 Anonymous)

50-60 (0000000093 Anonymous)

80 (0000000107 Anonymous)

98 (0000000136 Anonymous)

AT least 20 at this stage of inventory. (0000000094 Anonymous)

Don't know at this time. (0000000101 Anonymous)

n/a (0000000132 Anonymous)

Not known at this time, still evaluating (0000000117 Anonymous)

still confirming number (0000000134 Anonymous)

two (0000000124 Anonymous)

two (0000000108 Anonymous)

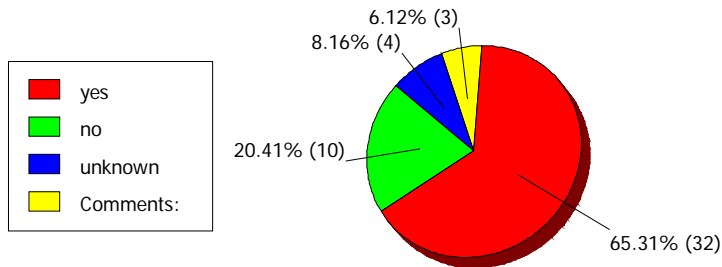
Two, plus associated clearing houses (0000000099 Anonymous)

unknown (0000000103 Anonymous)

Will not know total until impact assessment is completed (0000000128 Anonymous)

21. Is ICD-10 implementation in your overall strategic plan?

Mean: 1.55 Mode: 1.00 Median: 1.00 Standard Deviation: 0.88



Comments/Notes:

Eventually (0000000099 Anonymous)

Possible merging with a larger system in the near future and will be going through a conversion to their system. (0000000100 Anonymous)

WE ARE WORKING ON IMPLEMENTING EMR AND THIS WILL BE A PART OF IT. (0000000122 Anonymous)